



## WARRANTY REQUEST FORM

DATE: \_\_\_\_\_

DEALER: \_\_\_\_\_

CUSTOMER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY, STATE ZIP: \_\_\_\_\_

PHONE #: \_\_\_\_\_

PLAYSET YEAR/MODEL: \_\_\_\_\_

PURCHASE DATE: \_\_\_\_\_

WARRANTY ITEM(S):(REFER TO MANUAL FOR PART #) Use Additional page if needed

<u>PART # (begins with "PG")</u>	<u>DESCRIPTION</u>	<u>REASON FOR WARRANTY</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

### THE FOLLOWING ITEMS MUST BE INCLUDED FOR YOUR CLAIM TO BE PROCESSED.

- ☐ Picture of entire set and of each area claim is against. (pdf or jpeg format files)
- ☐ Copy of original receipt (all claims are invalid without this)
- ☐ Ship to address and phone number

### PLEASE CHECK ALL THAT APPLY:

FREIGHT: ☐ SHIP NOW PAY FREIGHT

OR

☐ SHIP TO MY LOCAL DEALER

### THE FOLLOWING ITEMS ARE NOT COVERED UNDER WARRANTY

- ☐ Slight cosmetic cracks, checks and knots formed by weathering
- ☐ Installation and Freight of any and all warranty items
- ☐ Shipping and handling damage
- ☐ Acts of God (high wind, storms, etc..)
- ☐ Product in area by sprinkler systems
- ☐ Failure to use the product in the appropriate manner specified in the manual.

**\*\*\*PLEASE NOTE THAT ALL WARRANTY ITEMS ARE SUBJECT TO APPROVAL. WARRANTIES WILL NOT BE APPROVED WITHOUT PHOTOS. FREIGHT CHARGES AND INSTALLATION ARE NOT COVERED UNDER WARRANTY.**

Send Completed Cedar Claim Forms to PlaygroundCS@escaladesports.com